**Dec. 29 AM-** **Waiving charges-CUCW**

1. Invoke menu CUCW
2. Function add
3. Select event type e.g general charges-documentation fees
4. Select event id
5. Indicate percentage to waive
6. Indicate reason for waiver
7. Submit

**Verification**

1. Invoke menu CUCW
2. Function verify
3. Confirm all details then submit

**Confirmation**

1. Invoke menu AGC
2. Select event type documentation fees or any other event type selected during the waiving process
3. Transaction type bank induced
4. Value date
5. Submit
6. Invoke menu IAL to confirm the amount charged which should be the waived amount.